



LET US BE **RESILIENT** IN OUR **VOYAGE** FOR A **PERPETUAL** **TONGA**



The Ministry of Revenue and Customs

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TAX WEEK 2020

Launching of *Tax Week 2020*



Guest of Honor –Hon Prime Minister ,Dr.Pohiva Tu'i'onetoa and the royal guest.



Tau'olunga -Ministry of Finance.



Singing and Tongan Traditional Dance - St. Francis of Assisi Primary School



Action Song -FWC of Ma'ufanga youth.



Second Row. Left-Right: Mrs. Teisa Cokanasiga ,Mr. Taniela Sila ,CEO ,Mr. Kelemete Vahe , Mr. Michael Cokanasiga , Mr. Maamaloa Fotofili , Mrs. Pipiena Tanaki.
First Row . Left-Right: His Eminence Soane Patita Cardinal Mafi , Hon. Reverent Doctor .Pohiva Tu'ionetoa , Hon. Tevita Lavemaau.(Minister of Revenue and Customs)

'Lets us be resilient in our voyage for a perpetual Tonga'

The Honorable Prime Minister, Rev Dr Pohiva Tu'i'onetoa has launched Tonga's Tax Week 2020, with a theme "Let us be resilient in our Voyage for a perpetual Tonga"

This is an annual program organized by the Ministry of Revenue & Customs, which focuses on empowering the people to learn more about the core duties of the Ministry as well as it strives to contribute to Tonga's economy through revenue collection, border security measures and trade facilitation.

This program was attended by the Hon Minister of Revenue & Customs – Hon Tevita Lavemaau, some of the Chief Executive Officers from various government Ministries, representatives from local schools, representatives from the private sector and stakeholders and other invited guests.

In the key note address, to mark the launching of the Tax Week, the Hon Prime Minister highlighted the importance of this year's theme and the importance of unity as a nation in times of disasters and adversities.

The Prime Minister also calls on the Ministry of Revenue and Customs to maintain its resilience whilst performing their duties in serving the country.

Various competitions have been organized to be held throughout this week, which involves competitions for local schools. These programs are held via the Radio stations where students are encouraged to participate in order to win a prize.

A combined prayer service will be held on Sunday 27th of September to mark the completion of Tax Week 2020 at the Centenary Church, Nuku'alofa.



TAX WEEK Competitions Prize Award



Susana Vea-G.P.S Havelu



Charles Mailangi -G.P.S 'Atele



'Asinate Mafi-Sangato Falakiko 'Asisi



Sonatane Maamaloa-Sangato Falakiko 'Asisi



Sio Atu- TIOE



Winners together with the CEO Mr. Kelemete Vahe and Senior Staff of the Ministry of Revenue and Customs.

LUCKY WINNERS FOR TAX WEEK COMPETITIONS 2020.

DATE	COMPETITION	STATION	PRIZE	NAME	SCHOOLS / GROUPS
21.09.2020	Poem	FM 87.5	1st	Charles Mailangi	GPS Atele
			2nd	Kuleisi Palanite	GPS Longomapu
			3rd	Susana Vea	GPS Havelu
		Letio Tonga	1st	Sione Misa	Maamaloa Side School
			2nd	Sione Lavulavu	GPS Tefisi
			3rd	Suliana Vea	GPS Longomapu
22.09.2020	Poem	FM 88.6	1st	Losiane Pole	Sangato Falakiko 'Asisi
			2nd	Charles Mailangi	GPS 'Atele
			3rd	Asinate Mafi	Sangato Falakiko 'Asisi
23.09.2020	Poem	87.5 FM	1st	Sepiuta Lino	Sangato Falakiko 'Asisi
			2nd	Manusiu Manuofetoa	Tonga Side School
			3rd	Keti Tupouto'a	Tonga Side School
		Letio Tonga	1st	Vaiolini Palanite	GPS Longomapu
			2nd	Lovely Tu'ivailala Taumoe'anga	GPS Faleloa
			3rd	Paula Pasikala	GPS Nukunuku
24.09.2020	Poem	FM 88.6	1st	Sione Misa	Maamaloa Side School
			2nd	Maris Ngauamo	Sangato Falakiko 'Asisi
			3rd	Ana Siale	Eua
		Letio Tonga	1st	Malia Siena Pe'ei	Sangato Falakiko 'Asisi
			2nd	Lovely Tu'ivailala Taumoe'anga	GPS Faleloa
			3rd	Sonatane Maamaloa	Sangato Falakiko 'Asisi
	Jingle	Facebook	1st	Sangato Falakiko 'Asisi	Sangato Falakiko 'Asisi
			2nd	TIOE	TIOE
			3rd	Sio Atu	TIOE
	Short Video		1st	Sangato Falakiko 'Asisi	Sangato Falakiko 'Asisi
			2nd	Teutalonome Youth	Teutalonome Youth
			3rd	FWC Ha'ateiho	FWC Ha'ateiho

Closing Prayer Service to wrap up Tax Week 2020



Minister and CEO of the Ministry of Revenue and Customs after the service.



Tina Moala, Vila Mafi, Grace ,Feleloaki Vea, Lupe 'Atiola



Staff of the Ministry of Finance and National Planning attended Tax Week Prayer Service



Lupe 'Atiola, Tina Moala, Valeti Poutele, Mafi 'Aho, Salome Fetuani , Anne Fangalahi.



Staff of the Ministry of Revenue and Customs after the morning service at the Centenary Church of Tonga.

" FE'AOMOENGALU PEA SILA KI VAI KI HA TONGA 'OKU TU'UTAI"

The Ministry hosted QUIZ and POEM competitions in every Radio station in the Kingdom to mark 2020 annual Tax Week from Monday to Thursday (21st –24th Sept,2020)

Congratulations to all lucky participants that spare us time to call us and participated in these competitions.



DAILY BROADCASTING PROGRAM

Source	Program	Time	
TBC	Television Program	7:30pm	Every Friday
TBC - AM Station	Talkback Show	10:00pm -11:00pm	Every Friday
Radio 88.1FM	Talkback	11:30pm – 12:30pm	Every Friday
Radio 87.5FM	Talkback	1:00am – 2:00pm	Every Friday

THANK YOU ALL FOR YOUR SUPPORT

TONGA



TAX AWARENESS PROGRAM

Mobile Tax Service is a new **INITIATIVE PROJECT** where temporary tax offices in 7 district took place. This mobile tax service was conducted on the 21st – 24th of September 2020. It allows you to avoid having to drive to the Tax Office to wait with strangers until one of the tax professionals has time to meet with you. Services conducted

- Tax & Duty Consulted
- Business Registration
- TIN Number register
- Training if needed

Should you need further information please contact 26-432 or email cst@revenue.gov.to



MOBILE TAX SERVICE



"Let us be resilient in our voyage for a perpetual Tonga"

REGISTRATION CAMPAIGN (LAUKAU)

The Ministry of Revenue and Customs hosted its second Campaign, a Registration Campaign named **LAUKAU** from the 5th Septemeber – 26th of September 2020. LAUKAU (LAU-HE-KAU) means – proud to be part of Tonga Tax System by applying and register for a Tax Identification Number [TIN] if you are entitled for one. Whereas, KAU-HE-LAU means- you are to be counted if lodge and pay all outstanding returns and taxes. The need for this initiative was brought about by an unfortunate realization after the Ministry conducted survey in 2018, that number of unregistered employees and businesses were high, thus resulted in inaccurate population figure within the tax registration system, and low revenue collected for government services. Third parties information from relevant government ministries, churches, private businesses and from social media supports the result of the survey.

Throughout this 5-week program, officials of the Ministry would conduct a field mission, by visiting various places including the market, fares and villages to clarify the process and assist the public in applying and register for TIN. Several programs on media – radio, television and on Facebook would also deliver on the duration of the program to provide more information on the obligations of the employees and business owner to register with the tax system.



FONO MEETING (DISTRICT & TOWN OFFICERS)

The Ministry hosted a FONO meeting throughout the whole Tongatapu as a part of Tax Week 2020.



Participants from Ha'ateiho District at FWC HALL of Ha'ateiho



Participants from Vaini District at FWC HALL of Vaini .



ETAX Training

International Metrople eTax Training



Cocker Enterprises eTax Training



Customs Broker Training



Participants - Custom Broker Training Course



Participants - Custom Broker Training Course



**Left: Sami Kavakava; Filisione Sevaki; Lesieli Fuiono (Heilala Team Organizer);
Tevita Paongo; 'Amelia Tu'ifua and 'Akanesi Tangifua(IT Team)**

The Ministry of Revenue and Customs conducted a training with the Heilala members hosted by the IT Team on ETAX.

The CORE aims of this training is to introduce these Heilala members to our ETAX service and some of them have registered but not yet familiar with this services.

We are also pleased to inform the public that the Ministry is willing and able to conduct trainings for anyone regarding any tax related issues upon request.

Should you have any queries or require assistance with any training arrangements or for Client Services assistance, please contact our office **26432** or email cst@revenue.gov.to

Customs Broker Training Course

The Customs & Trade Department conducted a Training Course for all existing and potential Customs Brokers.

This Training Course was commence on the 7th of September 2020 and will be for 2 weeks, with exam on the last Saturday of the training course. This training was expected to be from Monday to Friday, in three session a day.

The department offers this training free of charge with no cost to the trading community. This department strongly advise all existing Customs Brokers to please register all your employees to this training so they are better equipped to deal with all current and upcoming Customs matters.

INTERNAL FUNCTIONS

New Customs Branch in Niua

The Minister of Revenue and Customs Hon. Tevita Lavemaau approved a new branch at Niuaotupapu effective on 1st September 2020.

This new office will start with a temporary Customs Officer - **Mosese Katoa** followed by an new recruitment in the future. The main functions and activities to be carried out in Niua are :

- Protect border of Niua due to global issues COVID-19 and War on Drugs
- Surveillance of persons and vessels arriving in Niua
- Clearance of yachts and vessels
- Rummage operations on local vessels of interest
- Application and execution of Search Warrants
- Conduct Investigation Operations
- Any other duties directed from Head of Border ,CEO and Hon. Minister.

In a meanwhile the CEO and staff (Customs Divisions) pay an temporary goodbye to this officer before leaving. Goodluck Mosese on you new endeavor.



The Ministry of Revenue and Customs supported FIEFIA SPORTS 2020 co-joining with other Ministries.

FIEFIA SPORT

A little glimpse from the Fiefia Sports 2020.

“The GREATEST WEALTH is HEALTH”



“LET US BE RESILIENT IN OUR VOYAGE FOR A PERPETUAL TONGA

Employees OF THE MONTH

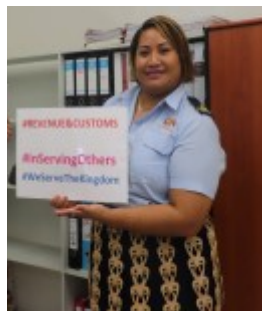
“Thank you for making a difference in our Ministry, it is the difference we needed “

A huge congratulations for your achievements:

- Lisa Filikitonga (Commercial Services Division Customs)
- Taina ‘Oto’ota (Border Management Division Customs)
- Stella Tonga (Corporate Services Division Customs)
- Halaevalu Filihia (Tax Compliance Improvements Division)
- ‘Etina Moala (Tax Operations Division)
- Loloma ‘Alo (Tax Corporate Division)



Stella Tonga - Senior Revenue Officer



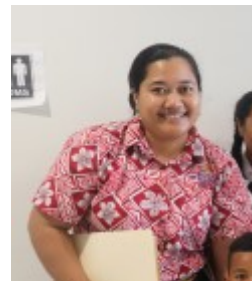
Lisa Filikitonga-Revenue Officer Grade 1



Loloma ‘Alo-Revenue Officer Graduate



Halaevalu Filihia-Principal Revenue Officer.



‘Etina Moala-Revenue Officer Graduate



Taina ‘Oto’ota-Revenue Officer

REMINDERS

REVENUE DIVISION CONTACT DETAILS		
RESPONSIBILITY	SERVICE	EMAIL
Heilala Tax System	Lodgement,Payment,Information	heilala@revenue.gov.to
Tax payments	Payments	payments@revenue.gov.to
Tax Lodgements	Returns	lodgements@revenue.gov.to
TIN Registration & Application	Tin Application,online lodgement	registration@revenue.gov.to
Objections	Tax Objection	objections@revenue.gov.to
GST Refunds	CT,PAYE etc...	refunds@revenue.gov.to
Return & Debts	Outstanding return & debts	radct@revenue.gov.to
Ha'apai Office	Returns,Payment,etc	haapai@revenue.gov.to
Vava'u Office	Returns,Payment,etc	vavau@revenue.gov.to
Eua Office	Returns,Payment,etc	eua@revenue.gov.to
Tax Queries	any other enquiries	cst@revenue.gov.to
CUSTOMS DIVISION CONTACT DETAILS		
ESAD Private		privateesad@customs.gov.to
Commercial Unit		commercialesad@customs.gov.to
Warehouse		warehouseesad@customs.gov.to



The Ministry of Revenue and Customs wishes to

inform all stakeholders , during this State of Emergency period , we however encourage all taxpayers and tax agents to make electronic payments and correspond with us using email and telephone to avoid interactions, although our counters will still be open for business.

Below , you can find here specifically email of any unit in your

favour of assistance.



Monthly Due Dates.

28th – Consumption Tax Return & Payment.

28th PAYE

Return & Payment

Quarterly Due Date.

28th October – Tax Return & Payment.

28th January - Tax Return & Payment.

28th April - Tax Return & Payment.

Annual Due Dates.

31st October- Personal Income Tax Return & Payment.

31st October – Company Tax Return & Payment.

31st October – PAYE

Annual Return



The threat of trade in illegal goods such as illicit drugs through our Tongan waters is real! Have you noticed something unusual on or around the coastline in Tonga? As a member of the community it's our role using our local knowledge to identify anything that is unusual or suspicious in our coastline. Please do report us any suspicious activity to our 24-hour hotline 0800123 at any time regardless how minor it is.

<http://www.revenue.gov.to/Article.aspx?ID=1902>



BEHIND THE SCENE

TAX WEEK 2020

